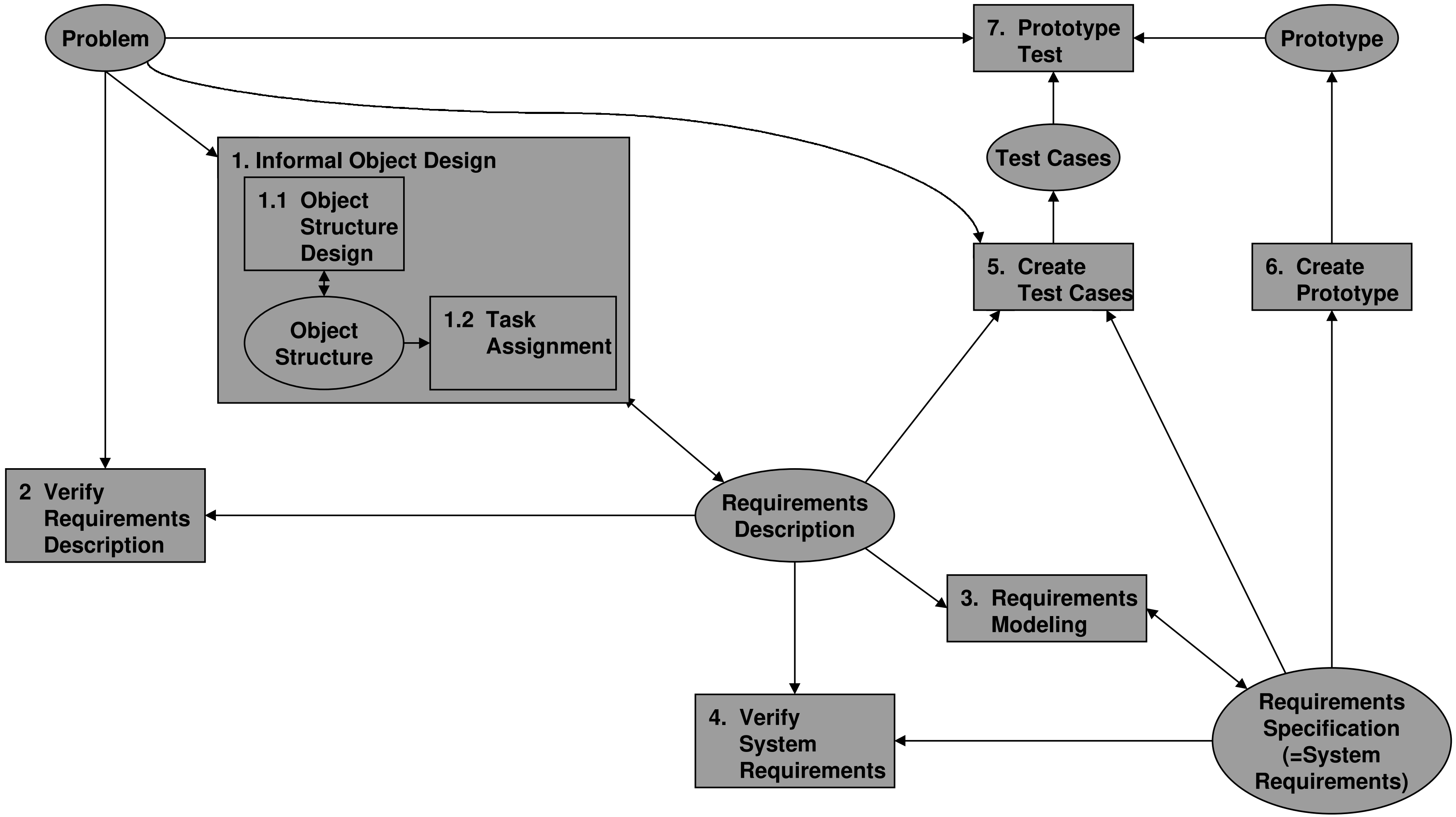Vorgehensmodell (1 von 2)